

COVID 19 – GUIDELINES FOR STRATHSPEY RAILWAY

Strathspey Railway would like to welcome you on board our heritage trains to have a nostalgic experience, but we do also recognise the importance of safety for all.

- **All tickets must be pre-booked** on line or over the telephone with a credit/debit card and will be issued as an email confirmation which you must present on the day of travel on paper or on an electronic device.

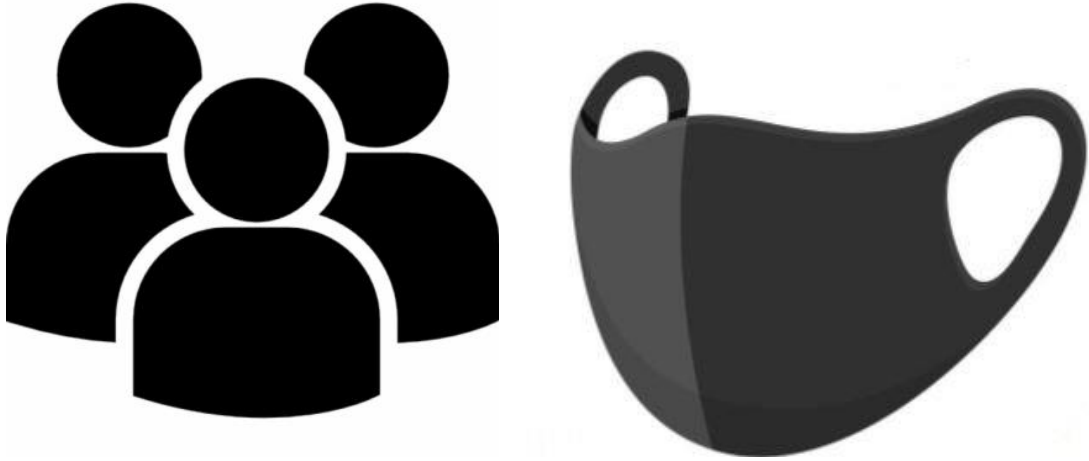


01479 810 725

- Please do not attempt to travel if you have had any contact with anyone affected with the virus or are experiencing any of the known symptoms. If you need to cancel your booking due to this, we will change it at no extra cost.



- Our staff and volunteers at the station and on board will be wearing suitable PPE where necessary. **We also require our customers to wear a face covering whilst on board as well as at the station unless exempt.** The only other exception to this is when you are eating/drinking.



- Social distancing measures will be in place on the Station platform as well as on board the train. The party you book will be seated together and **we ask all customers to limit movement around the train.** Please ensure when disembarking you also adhere to social distancing.



- Our Station platforms and on board each carriage will have hand sanitiser available **which we encourage our customers to use regularly.**



- To support the Track and Trace system set out by the Scottish Government **we ask for at least 1 person in each party's contact details** so please ensure accurate information is provided at the time of booking.

